

# Hands-on, proactive operations support running smoothly behind your applications . . .

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- ☐ SAP S/4HANA® Cloud, private edition to support your business needs with powerful cloud ERP
- ☐ SAP® Business Technology Platform to speed innovation and automation enterprise-wide
- ☐ SAP NetWeaver® technology platform to harmonize heterogeneous application environments

## Maximize value, savings, and performance with SAP Cloud Application Services offerings

Run the most integrated managed services for SAP software

- V Global service portfolio available 24x7
- V Subscription-based consumption model
- V Fixed-price, outcome-based packaged services
- V Broad portfolio to match your operational requirements
- V Flexible scope with costs determined up front

### Choose and pay only for the SAP Cloud Application Services you need

From daily admin tasks to highly specialized support, create your own menu of flexible services from our extensive packaged offerings, including:



#### Continuous, holistic application operations and monitoring

- ☐ Application operations package
- ☐ Application landscape monitoring package
- ☐ Core operations package for SAP Business Technology Platform



#### **Upgrade and testing automation**

- ☐ Cloud integration testing package
- ☐ Regression testing package
- ☐ Release version upgrade package



#### Data quality and volume optimization

- □ Data quality package
- □ Data volume package



#### **Turnkey support**

☐ All of the above

#### Reduce complexity with a single source for embedded services

- √ Deploy and run services without disruption
- V Improve business-user satisfaction and adoption
- V Meet operations performance and cost targets
- V Reduce operational burdens on internal staff
- V Collaborate smoothly with SAP's global Product Support organization

Get the right SAP Cloud Application Services for your operation.

**Connect** with our experts, and find out quickly which services deliver the best value for your specific requirements and application landscape.

