

THE SAP QUALITY ASSESSMENT



How confident are you about the success of your implementation?

The SAP Quality Assessment is an easy tool to help you identify potential hazards within your quality programme. It is not designed to provide a rigorous examination or analysis.

1. We have quality programmes for all elements within the implementation AND an overall quality programme YES NO
2. We have adopted a collaborative quality programme and measureable quality standards to ensure the success of the overall implementation against our business objectives. YES NO
3. I am confident that the multiple partners involved in our implementation will knit together seamlessly to deliver overall success. YES NO
4. There is clear alignment between my expectations; those of company stakeholders; and all the partners involved in the implementation. YES NO
5. I have full control and confidence of the success of our implementation in each and all of the following areas: YES NO
 - Solution feasibility
 - Technical and operational readiness
 - Architecture
 - IT Strategy
 - Project and programme management
 - Functional integration
 - Organisational change management and business readiness
 - Data migration
 - Support readiness

If you are unable to answer YES to all of these questions you may want to consider revisiting your quality programme. This can be done in partnership with SAP and /or its partners or independently. SAP would like the opportunity to help you evaluate your options of how to best meet your quality objectives and realise the full expected value from your SAP solution. If you would like to discuss the assessment findings or any other aspect of SAP's approach to quality in more detail, please contact your Account Manager in the first instance.