

# CERTIFICATE



Management system as per  
**DIN EN ISO 9001 : 2008**

In accordance with TÜV NORD CERT procedures, it is hereby certified that

**SAP AG Information Technology**  
Dietmar-Hopp-Allee 16  
69190 Walldorf / Germany



including location  
**SAP Americas**  
3999 West Chester Pike  
Newtown Square, PA 19073 / USA

applies a management system in line with the above standard for the following scope

**SAP Information Technology (IT) provides IT solutions,  
technology and support for end user and critical business  
applications to SAP clients**

Certificate Registration No. 44 100 060666  
Audit Report No. 3504 7637

Valid until 2012-07-18  
Initial certification 2006

*G. Brüntigam*  
Certification Body  
at TÜV NORD CERT GmbH

Essen, 2009-07-19

This certification was conducted in accordance with the TÜV NORD CERT auditing and certification procedures and is subject to regular surveillance audits.

TÜV NORD CERT GmbH

Langemarckstrasse 20

45141 Essen

[www.tuev-nord-cert.com](http://www.tuev-nord-cert.com)



TGA-ZM-07-06-00