



I would like to welcome SAP and Business Objects customers to the new partnership formed by SAP's acquisition of Business Objects. This acquisition is yet another significant milestone in our strategy and demonstrates our commitment to ongoing growth and market leadership. This is the right partner, right timing, and right market segment for this strategic acquisition.

Just as you have come to expect with SAP Education, Business Objects Education allows you to:

- Optimize your investment
- Reduce your total cost of ownership by increasing and expediting user adoption
- Increase employee performance, productivity, and satisfaction

Like SAP, Business Objects offers you the courses you want, how you want them, when you want them to best educate any type of user. I invite you to visit the Business Objects Education [website](#) and view our [courses and schedules](#). I am confident you will find our breadth of course offerings and delivery options comprehensive, effective, convenient, and right for you.

Best Regards,

Keith Costello
SVP, Global Field Services