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BAAINBw: Providing the Training to Maximize IT System Performance with SAP® Education Offerings

The Bundeswehr counts on the Federal Office of Bundeswehr Equipment, Information Technology, and In-Service Support (BAAINBw) to provide it with safe, state-of-the-art equipment. The BAAINBw relies on SAP® solutions to help get the job done. With SAP Education offerings, military customers are ramped up on enterprise software tools by a certified group of internal trainers. The result is a fast, cost-effective way to get customers the skills required to help ensure maximum IT performance.

BAAINBw

Training the team to ensure military IT capabilities

BAAINBw supports the Bundeswehr with SAP® Education

Objectives

- Improve the knowledge and understanding of SAP® solutions for a group of key users who can then train all users, creating a snowball effect of increased system performance
- Earn training certifications for all participants
- Create customer-specific trainings to serve agencies across the Bundeswehr
- Ensure that the project is completed on time and within budget

Why SAP Education

- Proven training methodology of presentation, demonstration, and hands-on practice for all participants using SAP Education offerings
- Availability of training facilities at the SAP offices in Hamburg
- Confidence that all participants will earn training certifications for SAP software solutions

Benefits

- Significant increase in IT knowledge and understanding, plus training certifications earned by all participants after just 10 days
- Customer-specific courses that are cost-effective and cater to the precise needs of each departmental agency
- Ability to maximize on IT investments by providing people the skills they need to run applications effectively

Future plans

- Further enhance the efficiency and effectiveness of the German Bundeswehr together with SAP as an IT partner
- Continue to nurture a culture of ongoing improvement with the help of the SAP Education organization

"Thanks to customer-specific trainings and certifications from SAP Education, participants came away with the knowledge and skills required to serve first as cotrainers and then trainers to help bring our military customers up to speed on SAP software systems."

Wolfgang Klöckner, Education Administration, Change, and Communications Management, Federal Office of Bundeswehr Equipment, Information Technology, and In-Service Support

Company
Federal Office of Bundeswehr Equipment, Information Technology, and In-Service Support (BAAINBw)

Headquarters
Koblenz, Germany

Industry
Defense and security

Products and Services
Development and service of materials for the German Federal Ministry of Defense

Employees
185,000 (Military employees for the Standard-Anwendungs-Software-Produkt-Familien project)

Defense Budget
€33.26 billion

Web Site
www.baain.de

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