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Montes del Plata: Preparing Workers for an IT Transformation with SAP® Workforce Performance Builder

The most common short-fiber pulp in paper is eucalyptus, and Uruguay is the place to find it. To keep supplying the world with environmentally and economically sustainable eucalyptus cellulose pulp, Montes del Plata invested heavily in SAP® software. To ensure workers keep pace with a transforming business, the company relies on SAP Workforce Performance Builder software. E-training tools can be accessed across the country, so learning online is as convenient as it sounds on paper.

Branching out with a new plant and 21st-century IT

Online training tools and materials help workers learn and grow

Objectives

- Transform through investment in state-of-the-art enterprise technology in preparation for the opening of a new production plant
- Collaborate better with other group companies
- Ensure workers have the skills and understanding needed for optimal system performance
- Encourage a culture of independence with online training materials and tools

Why SAP

- Need for a unified platform with group companies already running the SAP® ERP application
- Process optimization, analytics, and scalability using SAP ERP, the SAP NetWeaver® Business Warehouse application, SAP NetWeaver Process Integration technology, the SAP NetWeaver Business Process Management component, SAP BusinessObjects™ solutions, SAP Mobile Platform, and the SAP Solution Manager application

Benefits

- Automated, online training for users in locations across the country
- Manuals, videos, and other learning materials that help guide workers toward a clear understanding of enterprise resource planning and how it transforms processes and the business overall
- Large percentage of users able to quickly adapt to new training methods and a new way of working
- Alignment at the local and international levels
- Adjustment of training materials based on initial feedback from an online user forum

Future plans

- Continue to leverage and improve training as users increase with the new production plant
- Increase use of SAP Education offerings with the expansion of the SAP mobile and business intelligence landscape

Company

Montes del Plata

Headquarters

Montevideo, Uruguay

Industry

Mill products

Products and Services

Production and export of eucalyptus cellulose pulp

Employees

600 employees and 1,000 contractors

Web Site

www.montesdelplata.com.uy

“With SAP Workforce Performance Builder, we are helping our workers become more independent and self-sufficient when it comes to getting the information and training they need to perform their best using our SAP software system.”

Natalia Alpuin, IT, Montes del Plata

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