Fairfax Water: Generating Clear and Accurate Reports in Real Time with Embedded Analytics Software from SAP

As Virginia's largest water utility, the Fairfax County Water Authority provides 345 million gallons of water to nearly 1.7 million people every day. But the company was struggling with a financial reporting system involving spreadsheets and manual export, sort, and report processes. Using embedded analytics software based on SAP® BusinessObjects™ solutions, financial reports are now easy to use and available in real time, cutting reporting time by 90%.

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Executive overview

Company
Fairfax County Water Authority (Fairfax Water)

Headquarters
Fairfax, Virginia

Industry
Utilities – water

Products and Services
Water treatment, distribution, and services

Employees
Approximately 400

Revenue
US$142 million

Web Site
www.fairfaxwater.org

BUSINESS TRANSFORMATION

The company's top objectives

- Control costs and pass savings on to customers
- Enable real-time reporting on operational drivers such as financial status
- Optimize use of existing SAP® software

The resolution

- Upgraded to the latest version of the SAP ERP application that included the SAP Crystal Reports® viewer
- Configured SAP Crystal Reports software in-house to integrate with existing SAP Business Suite applications
- Leveraged predefined embedded analytics software based on SAP BusinessObjects™ solutions

The key benefits

- Generates real-time, picture-perfect reports that are easy to read, print, and understand
- Provides fast, up-to-date reports on operational drivers and financials
- Improves productivity of business users with increased self-service reporting options
- Maximizes usage capability for existing SAP solutions

"Before we were using spreadsheets for financial reports. Now we get clear and comprehensive reports right away. Understanding financial statements generated by SAP Crystal Reports is a no-brainer."
Kim Oates, Accounting Supervisor, Fairfax County Water Authority

TOP BENEFITS ACHIEVED

90%
Faster financial reporting (2 weeks to 1 day)

$0.00
No new training costs incurred, thanks to previous user experience with SAP Crystal Reports

$100,000
Savings from using standard versus custom reports

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