

## PT Timah: Pursuing Operational Excellence Using SAP® ERP

PT Timah (Persero), Tbk is the largest tin producer in Indonesia. Years of growth had led to several nonintegrated legacy IT systems. The result: inefficiencies in inventory, forecasting and procurement, and production costs. Timah started the relationship with SAP in 2005 and continues to use SAP software to harmonize its IT landscape.



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# Executive overview

## Company

PT Timah (Persero), Tbk

## Headquarters

Jakarta, Indonesia

## Industry

Mining

## Products and Services

Tin ore and tin metal products

## Employees

Approximately 3,700

## Revenue

Rp 8.7 trillion  
(approx. US\$923 million)

## Web Site

www.timah.com

## Partner

SAP Consulting

## BUSINESS TRANSFORMATION

### The company's top objectives:

- Automate manual processes
- Enable real-time visibility into inventory stock
- Reduce mismatch of physical and system inventories
- Reduce invoice errors
- Improve transparency of third-party payment

### The resolution:

- Implementation of the SAP® ERP application to streamline reporting and enable real-time visibility into inventory stock
- Strong support from Timah management and involvement of business owners to optimize business processes through quick implementation

### The key benefits:

- Real-time visibility into inventory stock
- Invoice error rate reduced
- Sales document errors reduced
- Employee productivity improved
- Procurement lead time reduced
- Forecast accuracy improved
- Confirmation for third-party payments reduced

## TOP BENEFITS ACHIEVED

# 40%

Reduced time to close monthly books

# 60%

Reduced cycle time for forecasts

# 90%

Less time to create reports

“Timah can now react very quickly to the changes in the global marketplace due to the improved visibility into operations and reduced cycle times.”

Ibu Ria Pawan, General Manager IT, PT Timah (Persero), Tbk