Duet Enterprise for Microsoft® SharePoint® and SAP®

Duet Enterprise Partner Solution Brief

tieto.com

Tieto is mobilizing Human Resources management with self-services including absence planning

Solution: Prebuilt and extendable human resource (HR) self-service scenario based on Duet® Enterprise

Solution Overview: The Tieto HR Self Service solution with included absence management is a ready-to-run solution. The solution is designed to be extendable to fit business needs by 100%. The key parts are absence management, HR master data management, and the assignment of documents to SAP® relevant data by employees.

Partner Name: Tieto
Partner Web Site: www.tieto.com
Partner Size: 18,000
Country or Region: Worldwide
Industry: All industries

Partner profile: Tieto is the leading IT service company in Northern Europe providing IT and industrial engineering services. Our highly specialized IT solutions and services complemented by a strong technology platform provide our local and global customers tangible business benefits.

In March 2011 SAP, Microsoft and Tieto jointly launched Duet Enterprise at Cebit.

For more information about Duet Enterprise, go to:
www.duet.com
www.microsoft.com/Duet
www.sap.com/duetenterprise

"Since joining the Duet Enterprise ramp-up program in 2010, we have provided integrated, innovative solutions and efficient processes while bridging the best of SAP and Microsoft. Our HR self-service scenario sets the perfect example!"

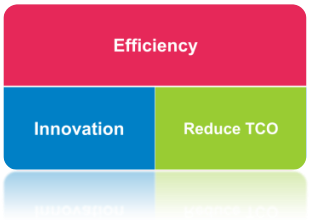
Daniel Freiberger, Duet Enterprise Offering Manager, Tieto

Efficiency is the key factor in administrative processes like absence planning. A considerable amount of time can be saved and employee frustration can be avoided by building state of the art user interfaces and with seamless integration of SAP data into existing Microsoft environments.

Business Needs

The need for merging data from SAP software into collaborative platforms is growing rapidly. Microsoft SharePoint 2010 technology is the leading solution for portals, BI, collaboration, and communication according to the latest figures of the Gartner magic quadrant study. On the other hand, many customers rely on SAP, which is an acknowledged leader of ERP systems and other core business process enablement.

There are reasons to manage productivity, ERP solutions and technology in two separate pillars.



But the information workers of today need access to the SAP software process and information along with the collaborative adaptability of Microsoft SharePoint.

This means that employees have to switch, search, and manage processes and information across multiple sources. All these challenges decrease companies' chances of growth, as much power is used in nonoptimized processes.

SAP® Microsoft®

Solution

One of Tieto's solutions is the HR ready-to-run services with integrated absence management.

This solution focuses on increasing the efficiency of administrative processes in HR.

Absence management is one key application, as every employee is affected by this process. As a result, much time can be saved by optimizing this process.

By using our service design competency combined with our usability experts and latest user interface technology, we ensure that absence planning is created as an easy-to-use, efficient application.

The workflow to approve absences can be done on the SAP software side connected with Microsoft SharePoint or as a pure Microsoft SharePoint workflow – depending on requirements.

Furthermore, HR relevant master data information can be displayed, edited, and even used for enriching document information in SharePoint.

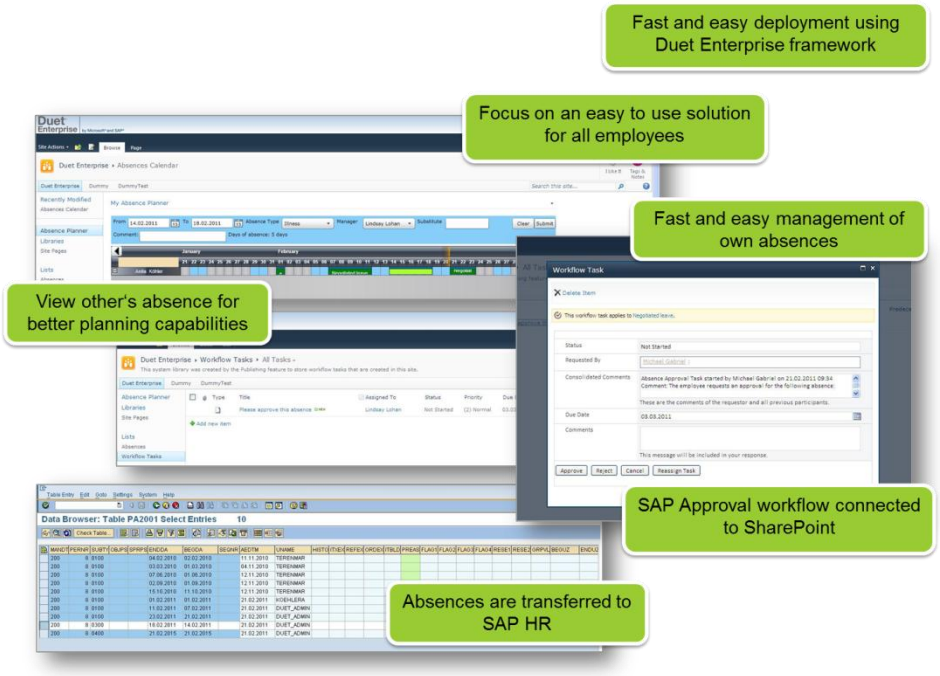
Tieto's prebuilt scenarios meet business needs, along with our world-class design, implementation, and continuous services.

Benefits

The benefit of an improved and efficient HR self-service solution is obvious. Each employee can save time and use this saved time for "real" work.

Saved time per week: 18,000 employees x 5 min = 270,000 min to be converted into pure EBIT

We learned from our experience that employee satisfaction can also be



increased dramatically by providing efficient self-service solutions.

Customers Can Benefit from Tieto's experience

Tieto is one of the globally managed Microsoft Gold Partners for multiple products and an SAP partner. Both of these partnerships are long-term and strategic to Tieto.

This gives Tieto a unique position to offer lifecycle services around SAP and Microsoft integrated solutions from strategy, service design, and business architecture to detail design, technical architecture, implementation, testing, and, finally, continuous execution.
Tieto is one of the few partners to participate in the Duet Enterprise ramp-up and the customer validation program for Duet Enterprise feature pack 1.

More than 4,000 experienced SAP consultants and Microsoft experts of Tieto have deep industry knowledge and support our customers globally.

SAP Competency

Extensive SAP product and module competencies

Enterprise/ECC, SCM, CRM, SRM, PLM, XI, EP, J2EE, SAP NetWeaver technology platform

Languages: ABAP, Java

Microsoft Competency

Over 3,500 employees working on Microsoft based solutions for our clients

1,200 certified experts

Expertise in SharePoint, Dynamics CRM, AX/NAV ERP, .Net, Azure, Office365, SQL Server, Exchange, BizTalk

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