

## WRICEF FACTORY

ACHIEVE YOUR BUSINESS REQUIREMENTS BY ENHANCING YOUR STANDARD PROCESSES

The realization of the analyzed gaps in a solution is a unique effort. With WRICEF services, these gaps are solved by enhancements or modifications of standard processes, by building new processes or interfaces to 3rd-party solutions at SAP quality level and at low cost.

### The Business Challenge

Every solution implementation, roll out or optimization is a unique endeavour that is directed by the way your company does business with your customers. There can be situations where processes need to be customized. Some level of custom developments will have to be executed in order to meet the identified business gaps.

The realisation of these gaps by enhancements and modification is not always conducted in a cost-efficient and long-lasting way. SAP Consulting comes with a unique offer to help you achieve a successful bridging of these gaps.

### The solution WRICEF Factory

WRICEF component development services (Workflow, Reports, Interfaces, Conversions, Enhancements and Forms) involve designing and developing business solutions which are realized as gaps during a project or as an ad-hoc assignment.

Typical WRICEF services help in achieving the necessary business requirements by enhancing the standard process. This is done by integrating newly created developments or by modifying the standard components

Services offerings can be found in the following areas:

- Workflow Programming and Configuration
- Report Programming
- Dialog or Module Pool Programming
- Web Dynpro Programming
- Interface Programming
- Conversion / Migration Programming
- Enhancement & Modification Programming
- FORM – Smart Form & SAP Script
- Adobe Forms (Interactive)



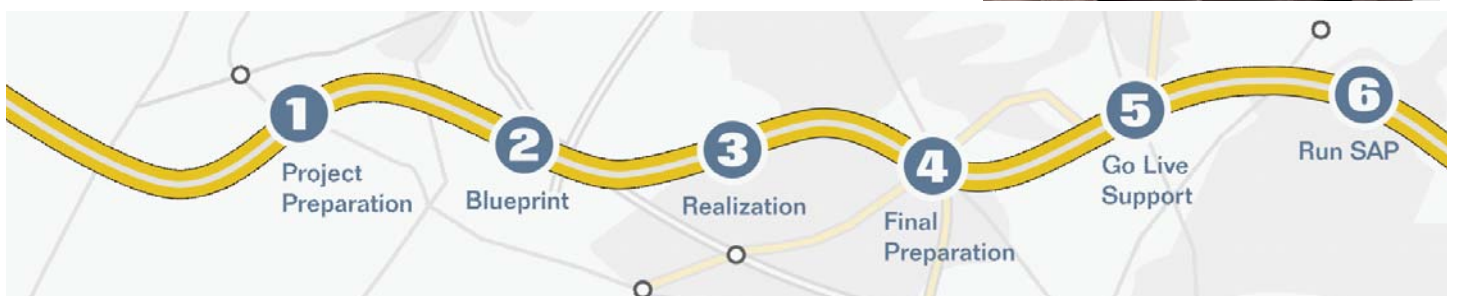
These Services offerings are delivered via the WRICEF Factory delivery model (Picture 1: Delivery Model – Development Realization).

- WRICEF Factory comes with an On-Site Technical Coordinator from the European Global Delivery office. This increases the value, brings the compliance with European legislation, results in clear ownership and better communication at lower costs.
- WRICEF Factory is flexible and can be used to support project and roll-out developments as well as small ad-hoc development requests.
- WRICEF Factory covers the full life cycle of a development (Picture 2: Development Realization – Life cycle) :
  - Preparation
  - Delivery including Unit Testing

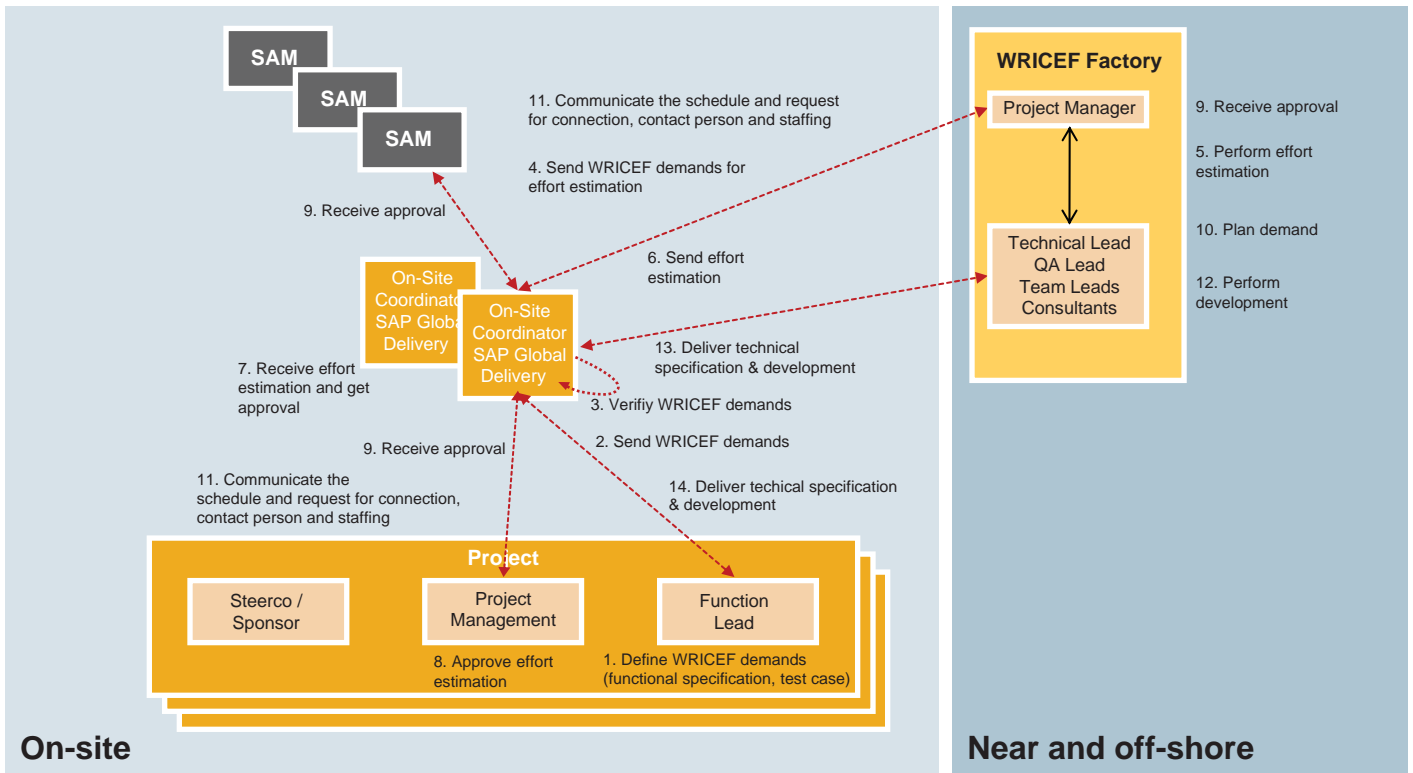
- Support during testing (Integration Testing and User Acceptance Testing)
- Guarantee period (optional)

### Value and Benefits

- Efficient use of IT budgets allowing increased project quality and expanded project scope
- Access to a large pool of highly-skilled consultants at lower cost, including SAP's offshore partner network
- Predictable delivery quality by leveraging reusable productized services
- Leveraging SAP Global Delivery's close working relationship with development groups
- Leverage the value of on-site skills to address your company's pain points backed up by offshore development capabilities



**Picture 1: Delivery Model – Development Realization**



SAM : Services Account Manager, OSC : On-Site Technical Coordinator, FS : Functional Specification, PM : Project Manager

**Picture 2: Development Realization – Life cycle**

Functional Specification	Technical Specification	Development	QC	Unit Test	Deliver
<ul style="list-style-type: none"> <li>FS is <b>received</b> from OSC</li> <li>SAP Global Delivery PM &amp; Team Lead <b>assign</b> FS to developer</li> <li>Developer &amp; Team Lead <b>clarify</b> the FS – internally / with the OSC (meetings, mails).</li> <li><b>Responsible:</b> Developer, Team Lead, OSC</li> <li><b>Outcome:</b> <ul style="list-style-type: none"> <li>Clear FS</li> <li>Entries in the Issues Log.</li> </ul> </li> <li><b>Accelerators:</b> <ul style="list-style-type: none"> <li><a href="#">WRICEF FACTORY FS Review Checklist</a></li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>Developer writes Technical Specification</li> <li>Technical Specification is reviewed by Team Lead or OSC</li> <li>Technical Specification is approved by OSC</li> <li><b>Responsible:</b> Developer, Team Lead, OSC</li> <li><b>Outcome:</b> <ul style="list-style-type: none"> <li>SAP Global Delivery TS Document</li> </ul> </li> <li><b>Accelerators:</b> <ul style="list-style-type: none"> <li><a href="#">QMSTS Templates</a></li> <li><a href="#">QMSTS Review Checklist</a></li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>Developer implements the requirements</li> <li><b>Responsible:</b> Developer</li> <li><b>Outcome:</b> <ul style="list-style-type: none"> <li>Source Code / Developments</li> </ul> </li> <li><b>Accelerators:</b> <ul style="list-style-type: none"> <li>Customer Development Standards</li> <li><a href="#">QMS SAP Global DeliveryC Development Standards</a></li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>Team Lead / other team member performs QC</li> <li>Compliance to Customer / SAP Global DeliveryC development standards</li> <li><b>Responsible:</b> Team Lead / Other team member</li> <li><b>Outcome:</b> <ul style="list-style-type: none"> <li>Quality-checked developments</li> <li>Entries in the Defect Log.</li> </ul> </li> <li><b>Accelerators:</b> <ul style="list-style-type: none"> <li><a href="#">QMSQC Checklist</a></li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>Developer tests the developments according to the test scenarios provided by the customer</li> <li><b>Responsible:</b> Developer</li> <li><b>Outcome:</b> <ul style="list-style-type: none"> <li>Unit Test Document</li> </ul> </li> <li><b>Accelerators:</b> <ul style="list-style-type: none"> <li><a href="#">QMS Unit Test template</a></li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>Team Lead delivers the development to OSC</li> <li><b>Responsible:</b> Team Lead</li> <li><b>Outcome:</b> <ul style="list-style-type: none"> <li>Delivery Document</li> </ul> </li> <li><b>Accelerators:</b> <ul style="list-style-type: none"> <li><a href="#">QMS Delivery Document template</a></li> </ul> </li> </ul>

FS : Functional Specification, PM : Project Manager, OSC : On-Site Technical Coordinator

## Contact

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