

SAP Customer Success Profile Machinery, Engineering, and Construction



KONE

AT A GLANCE

Company

- Name: KONE Corporation
- Location: Espoo, Finland
- Industry: Machinery, engineering, and construction
- Products and services: Elevators, escalators, automatic doors
- Revenue: €3.2 billion
- Employees: 27,000
- Web site: www.kone.com
- Implementation partner: syskoplan AG

Challenges and Opportunities

- Consolidate components and spare parts worldwide
- Showcase global deployment of solution

Objective

Provide Web-based search of parts and components by attribute, image, dimension, and classification

SAP® Solution and Services

SAP NetWeaver® Master Data Management component

Implementation Highlight

Established technical basis for realizing strategy to reduce the number of parts and components and increase the reuse of existing parts and components

Why SAP

- Functionality to store, index, and search data
- Capacity to handle data volumes exceeding 1 million records
- Hierarchically structured classification with out-of-the-box attributes

Benefits

- Significant cost savings in purchasing, inventory, logistics, and service handling
- Informed staff with consistent, accurate, general knowledge about parts

Existing Environment

- SAP® software
- Legacy software

KONE Corporation of Finland moves people. One of the world's leading elevator and escalator companies, it provides customers with innovative solutions for maintaining and modernizing them as well. With the SAP NetWeaver® Master Data Management component, it provided staff worldwide with a Web-based parts search to cost-effectively increase parts reuse.

“After our proof-of-concept installation, we are very optimistic that the SAP NetWeaver Master Data Management component offers the necessary functionality to become the future master data backbone for our materials and equipment.”

Herbert Karger, Vice President,
KONE Global Information Services



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