



SAP® QUICK UPGRADE EVALUATION

Jump-Start Your Upgrade to mySAP™ ERP

Using a proven approach, the SAP® Quick Upgrade Evaluation service for mySAP™ ERP helps to establish a time frame, identify dependencies, and define the needed resources to complete a technical upgrade project to the mySAP ERP application. SAP Quick Upgrade Evaluation takes the guesswork out of the cost-and-effort estimation process by using a standardized methodology to analyze your specific upgrade needs and accurately calculate the related costs and effort required.

As the saying goes, the devil is in the detail; and when planning an IT upgrade, you will find more than enough details to hide more than a few devils. From the accurate analysis of the total cost of the upgrade project to the determination of the right level of staffing, upgrade projects often let loose a torrent of project-specific requirements and issues.

To keep ahead of a rising flood of details, you need someone who has the skills, knowledge, and experience to help you plan every last element of your upgrade project.

With the SAP® Quick Upgrade Evaluation service, an SAP team, led by an upgrade expert, guides you through your analysis and planning. Using a tool-based, budget-and-effort upgrade assessment methodology, your own upgrade team quickly channels all those untamed details into an orderly flow of helpful information.

At the end of the evaluation, SAP delivers high-level cost-and-effort estimations for all aspects of your technical upgrade project. You can easily measure the cost of the project against the value proposition of the upgrade. You also receive a high-level milestone and service plan for your specific upgrade.

Planning and Answers

SAP Quick Upgrade Evaluation is designed for SAP R/3® software customers currently using SAP R/3 4.6B up to SAP R/3 Enterprise software, who are interested in upgrading to the mySAP™ ERP application. The service consists of the following steps:

1. Remote analysis of your system

You run a report provided by the SAP upgrade team that analyzes your SAP R/3 software system, identifying any modifications, enhancements, and customer developments and highlighting areas that would be improved or enhanced by an upgrade to mySAP ERP.

2. First on-site visit

The SAP team meets with key stakeholders, including project leads; representatives from systems programming, security, and authorizations; module and process owners; and responsible management representatives. The SAP upgrade expert helps your staff analyze your technical infrastructure and the available skills required to successfully perform the upgrade.

Using a detailed questionnaire as a guide, the upgrade expert identifies hardware, software compatibility, and network issues. After the visit, the SAP team analyzes the results and prepares a customer report and presentation.

3. Second on-site visit

During a second visit, the SAP team presents the results of the technical and functional analysis, including analysis of the following items:

- The current status of your solution landscape from an upgrade perspective
- An effort estimation for the technical upgrade project
- The technical upgrade path and high-level upgrade project plan
- A service plan to address pain points
- An action plan with recommendations to resolve upgrade-related issues

The SAP upgrade expert also outlines a high-level milestone plan and summarizes open issues and next steps.

Faster, More Reliable Upgrades

With the accurate and detailed milestone and budget plan that SAP Quick Upgrade Evaluation produces, you receive a solid foundation to make intelligent upgrade decisions. The recommended service plan helps your upgrade project stay on time and on budget and reliably meet the planned go-live date.

The Power of Reliability

Find out how you can put the power of reliability to work for your upgrade by accessing the SAP Service Marketplace extranet at service.sap.com/ufg. (You will need authorization to access this URL.) Or you can send an e-mail to upgradecc@sap.com.

The SAP Quick Upgrade Evaluation service is designed for upgrades to SAP ERP Central Component. The contents of the service and the delivery method are subject to change. This service is available only for specific SAP industry solutions.